

ALSHARIF HAGO ALMUGADAM

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Personal statement

An accomplished certified Agile (PMI-ACP®), accredited and certified Project Manager (PMP®) and business analyst/Consultant and portfolio manager with 11 years' experience and a proven track record in delivering multi-million-dollar projects within the IT industry. Confident managing the full project lifecycle to achieve delivery on time, within budget and to the agreed quality specifications. Specializes in implementing large-scale process and regulatory permits approval processes with minimal impact on day-to-day operations.

Core skills

- Strong budgeting and planning skills
- Oversees strategic plan, monitoring and adapting as needed
- Team-building skills
- Implements change practices
- Agile/scrum
- Jira
- Etimad Portal
- Portfolio and program Management
- Strategic planning
- Communication skills
- P3O Model
- ERPs experience
- Maintain budget
- Leadership skills and technical expertise
- Team-building skills
- Enthusiasm and mindset Skills
- Problem-solving skills
- Proven business and strategic planner
- Broad knowledge of change management and support strategy roll out
- Technically competent with extensive experience a variety of software systems.

Employment History

Senior Portfolio /Program Manager/ Strategic Development Consultant – SLNEE COMPANY, Riyadh, KSA

(November 2022 till now)

- managing the organization's project portfolio, including the identification, prioritization, and selection of projects that align with the organization's objectives
- Manage the project portfolio covering a wide range of cross departmental initiatives from intake to delivery.
- Perform project scheduling, resource planning, leveling and management (forecast impacts on staffing where project scope may have changed) – as well as effective use of metrics, and reporting.
- Work with all levels of firm leadership and the legal staff to ensure project initiatives are managed and maintained; develop executive level presentations of the portfolio and project budget.
- Manage all aspects of change control and risk oversight.
- Develop an overall understanding of each initiative in the portfolio in order to understand the potential customer impact and service requirements generated by each initiative in the portfolio.
- Provide quality assurance ensuring that initiatives are being well managed and adhering to appropriate standards and good practice.
- Coordination of stakeholder and sponsor communications globally.
- Track and report project statuses on a timely basis to IT leadership, stakeholders and sponsors.
- Work with the leadership team, department directors and project business sponsors to provide a comprehensive overview of capital and operational projects (overview includes the anticipated overall budget for each initiative in the portfolio).
- Effectively manage portfolio roadmaps
- Ensure governance of the project's lifecycle
- Researching market trends to identify new opportunities or threats in existing markets
- Developing business plans for new products or services within an existing company, based on consumer feedback or other data supplied by the company
- Identifying potential partnerships, suppliers, distributors, and customers for new products or services
- Maintain a strong understanding of business strategies, goals and missions

Senior IT project Manager /IT Department Manager– SLNEE COMPANY, Riyadh, KSA

(September 2019 to November 2022)

- Lead and assist in development of projects and programs that will establish quality objectives.
- Manage teams through all phases of cycle development, including analysis, project design and development, testing periods, installation and final delivery.
- Oversee a department and team of project managers, including budget management, scheduling and risk analysis.
- Interface directly with managers, employees, vendors and others to clearly define project requirements and expectations.
- Create a work plan that includes a schedule, milestones, control and risk factors.
- Identify complex risks, lead reviews, create risk mitigation and implement action plans.
- Manage multiple projects individually and as a team, all simultaneously.
- Protect confidential and sensitive information.
- creating Proposals in accordance with RFPs
- Enhance company and department reputation by accepting ownership, exploring new possibilities and adding value to the organization.
- Maintain a strong understanding of business strategies, goals and missions.

ERP Consultant/ Senior Business analyst/Consultant – SLNEE COMPANY, Riyadh, KSA

(September 2019 – October 2022)

- Develop new business strategies and business models, taking all aspects into consideration and providing insight into how these strategies will benefit the company
- Oversee the design of new products, commenting on how they will fair in the market in order to guide the designers
- Identify areas of poor performance in the company and in the outside market and make recommendations for improvement
- Lead the company in the execution of business strategies and internal projects to ensure the desired result is achieved quickly and effectively
- Manage the business analyst team, listening to different members' recommendations and taking measures to maximize the efficacy of the analytical team
- Explore new customer satisfaction options and make recommendations at monthly

Senior Project Manager – GIAD INDUSTRIAL COMPANY, Sudan

(February 2016 – May 2019)

- Lead and assist in development of projects and programs that will establish quality objectives.
- Manage teams through all phases of cycle development, including analysis, project design and development, testing periods, installation and final delivery.
- Oversee a department and team of project managers, including budget management, scheduling and risk analysis.
- Interface directly with managers, employees, vendors and others to clearly define project requirements and expectations.
- Create a work plan that includes a schedule, milestones, control and risk factors.
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- Enhance company and department reputation by accepting ownership, exploring new possibilities and adding value to the organization.
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Senior Business Analyst (Odoo Consultant specialist) – ZEC - Sudan

(March 2014 – march 2016)

- Support on functional aspect and help maintain custom components of Operation modules in Odoo.
- Implement Odoo solutions for operations area through providing functional designs.
- Provide routine production support through ERP business solutions.
- Develop, record and maintain Odoo customizations and interfaces.
- Analyze impact of patches and development work in other areas, on existing Odoo customizations, and coordinate their migration to production system.
- Support and maintain HR systems and processes to meet business requirements.
- Resolve issues and develop business solutions working with HR, Payroll, Finance and IT.

Business Consultant – AFC (Africa City of Technology) – Sudan.

(December 2014 – may 2017)

- Analyze and evaluate client requirements and business goals.
- Recommend appropriate strategies and logistics to increase business opportunities.
- Create different analytical role models appropriate to projects.
- Identify and implement operational business logistics.
- Conduct research and information gathering.
- Initiate structure documentation and presentation of findings.
- Identify and document functional requirements, information sources, distribution paths and system specifications.

Senior ERP Odoo Consultant (Orbit Road for Integrated Solution).

(June 2016 – march 2019).

- ERP solution analysis, selection and project management through the implementation phase
- Analyze work processes, systems, organizational functions and structures using interviews, data, statistical analysis and techniques to determine where and how to generate measurable benefits
- Provide insight on shaping business and technology direction and strategies for external customers
- Collaborate with a team of highly motivated consultants, analysts and project managers to deliver optimal solutions to clients
- Develop detailed, compelling and analytical deliverables to convey complex thoughts and ideas to various stakeholders

Technical and team leader Manager (Odoo Consultant) – NOPTECHS Company - KSA.

(June 2016 – march 2019)

- ERP solution analysis, selection and project management through the implementation phase
- Analyze work processes, systems, organizational functions and structures using interviews, data, statistical analysis and techniques to determine where and how to generate measurable benefits
- Provide insight on shaping business and technology direction and strategies for external customers
- Collaborate with a team of highly motivated consultants, analysts and project managers to deliver optimal solutions to clients
- Develop detailed, compelling and analytical deliverables to convey complex thoughts and ideas to various stakeholders

Full stack Developer - Leader Technology Groups – Sudan.

(December 2012 – January 2014)

Duties

- Code, debug, document and install new programs and make changes to existing programs/technologies
- Perform maintenance and develop documentation for all developed programs
- Write structured application/interface code from specifications conforming to established methodology and standards

- Provide first-line problem resolution or escalation, as well as technical assistance

Pytjon/Odoo Developer – NCTR (Nile Center for technology and research) – Sudan.

(Oct 2011 – January 2013)

- Able to identify the requirement and propose a good alternative solution to client requirement
- Design and develop Odoo apps (new module development, customization).
- Develop application/features that affect everyday life

Education

Sudan University of science and technology-college of computer science and information technology

MSC (Hons) in Software Engineering

(2013 – 2015)

Sudan University of science and technology-college of computer science and information technology

BSc (Hons) in Computer systems and information Technology.

(2007 – 2011)

Successful Projects:

- **DGA (Digital government authority- Saudi Arabia): Digital Fabric Portal project:**
 - This project includes offering the Digital Fabric e-services for the Government Agencies and vendors which include main services:
 - ✓ Registering new digital platform
 - ✓ Registering existing digital platform
 - ✓ Digital Platforms Evaluation
 - ✓ Digital Circuit Registration
 - ✓ Products management
 - ✓ Services management
 - Role: **project Manager**

- **DGA (Digital government authority- Saudi Arabia): OSS (Open-Source system or Bank of Codes):**
 - National wide OSS Government digital platform for free and open-source software repository. OSS" aims to avail the governmental open-source systems code which is aligned with organizing roles of OSS.**
 - Role: **project Manager**

- **DGA (Digital government authority- Saudi Arabia): CMS website Portal:**
 - This project aims to design and implementing a full CMS for DGA website using Drupal Technology.

-Role: **project Manager**

- **DGA** (Digital government authority- Saudi Arabia): CRM Project:
This project aims to design and implementing a full CRM and helpdesk system for DGA.

-Role: **project Manager and Odoo consultant**

- **DGA** (Digital government authority- Saudi Arabia): (Survey, recruitment and attendance system):
This project aims to design and implementing a full Survey, recruitment and attendance system for DGA.

-Role: **project Manager and Odoo consultant**

- **FSF** (Facilities Security Forces) Saudi Arabia Full ERP Packages.

Role: **Project Manager**

- **MCIT** (Ministry of communication and information technology), Saudi Arabia, DMS and Knowledge Management Project:

Role: **Project Manager**

- **MOI** (Ministry of Interior), Saudi Arabia Full ERP Packages.

Role: **Project Manager**

- **MOI-TP** (Ministry of Interior), Transformation Program, Saudi Arabia Full ERP Packages.

Role: **Project Manager**

- **MOI- Emirate of Eastern Province**, Saudi Arabia Full ERP Packages.

Role: **Project Manager**

- **MOI- Emirate of Albaha**, Saudi Arabia Full ERP Packages.

Role: **Project Manager**

- **Riyadh Municipality**, E-Services Digital transformation.
 Role: **Project Manager Consultant**
- **Bankruptcy Commission –Ministry of Commercial**, Saudi Arabia Full ERP Packages.
 Role: **Project Manager**
- **Saudi Industrial Estates Authority (Moudn)** and Ministry of telecommunication, Saudi Arabia Full ERP Packages.
 Role: **Supportive & Controlling Project Manager**
- Royal Commission for Jubail and Yanbu, Saudi Arabia Full ERP Packages.
 Role: **Supportive & Controlling Project Manager**
- **GIAD Industrial Group- Sudan** (Full ERP).
- Safat Aviation Complex (Freight and shipping system, costing system), Sudan
 Role: **Project Manager**
- **Sudanese telecommunication Corporation (STC)**, Investigating the Accuracy and Quality of billing System in Sudanese Telecom Companies. Sudan
 Role: **Project Manager**
- SMT (Sudan Master Technology) (ERP). Sudan
 Role: **Odoo Functional Consultant**
- Leader technology Group (ERP).
 Role: **Senior Developer**
- Ministry of Finance - Sudan (full ERP packages).
 Role: **Project Manager**
- Republic Palace of Sudan (ERP+ Strategic Systems).Sudan
 Role: **Project Manager**
- Sudan University of science and technology (Operational and academic systems).

Role: Project Manager and Odoo Consultant

- University of Abd Lateef Al-Hamad (Operational and academic systems).

Role: Odoo Functional Consultant

- National electricity Corporation-Sudan (Full ERP Packages).

Role: Odoo Functional Consultant

- National Telecommunication Corporation -Sudan(Full ERP Packages).

Role: Odoo Functional Consultant

- SAFAT Aviation Group (Point of sale + BI Systems Cargo revenue Management System).

Role: Odoo Functional Consultant

- SIU (Sudan International University) (Access Control System).

Role: Odoo Functional Consultant

Modules and systems:

Odoo ERP,ERPNext, freight and shipment system, costing, revenue management system, dashboard, Accounting, inventory modules, Sales and marketing ,CRM(opportunity and leads) ,market automation ,production(PLM, Quality, and maintenance).

Supervisor on the Following Graduation projects:

- CRM Call Centre (Using Asterisk and Odoo) GIAD Motors case study.
- Tracking Stolen Smart Phones.
- Unified emergency service centre.
- SAAS Cloud service using Odoo.

- Warehouse integration and BI (National Electricity Case Study) Sudanese Tourism System.
- Distributed Odoo Frame work.
- Auto Data Base Generator Application.
- POS System (Nile petroleum case study).
- Cloud Computing for Odoo platform.
- Developing Tool for Odoo platform.
- Auto Dynamic Report for Odoo.
- Algorithms and Software for Problems in Radiosurgery, Radiation Therapy, and Other Medical Applications.
- Software Engineering of Scientific Software.

_I had published a paper (Developing Tool for Odoo developers) on IEEE Conference in Khartoum – Sudan Jan 2017.

- **Certifications:**
 - Project Management Professional (PMP)®
 - P3O®
 - Agile Certified Practitioner (PMI-ACP) ®
 - ERP(Odoo) functional Consultant certification.
 - ITIL®
- **Preparation Courses:**
 - Project Management (PMP)
 - Business Analyst (CBAP)
 - Agile Methodology
 - ITIL
 - Testing
 - Data Base
 - KPIs
 - Agile Methodology.

References

- **DR: Yahiya Abdullah Mohammed:** Minister of Communications in the past and now The General Manager of National Telecommunication Corporation (NTC). (Sudan-Khartoum). Tel: +249912224260+Email: yahia_abdalla@hotmail.com

- **DR.Osama Alrayes**, chairman ACK(Africa City of Knowledge) (Sudan, Khartoum).Tel: +0024912306775Email: rayis@hotmail.com.
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